

SOPHOS

SOPHOS
MSP Elevate



MSP Elevate Program

Delivering exclusive business-accelerating benefits in return for a non-exclusive commitment to sell Sophos solutions



PARTNER BENEFITS

- **Exclusive** MDR Bundle for MSPs
- **40% discount** on Network-in-a-Box hardware bundles
- **FREE architect training courses**
Equipping MSPs to better sell and deploy solutions
- **Growth-based accelerators**
Rebates and incentives to reward effort and investment
- **More to come....**



PARTNER COMMITMENT

- **Minimum \$2,000 monthly spend**
Auto-invoices for any monthly shortfall
- **12-month commitment**
Program sits on top of the Flex program
- **Automatic annual renewal**
Option to opt-out at the end of the year

Local currency monthly commitments

USD 2,000 | AUD 3,000 | CAD 2,700 | EUR 1,900 | GBP 1,600 | INR 170,000 | JPY 300,000 | TRY 65,000

Exclusive MDR Bundle for MSPs

Available to partners in the
MSP Elevate program



Includes MDR Complete, plus:

- All integration packs
- Sophos NDR
- 1-year data retention



Compelling pricing:

- Same price for endpoints and servers
- ~20% uplift on MDR Complete for Endpoints

Easier sales

The simplified proposition is easy to communicate and removes friction and admin overhead

Future-proofed

The inclusion of all integration packs ensures seamless continuity if your customer changes or expands their technology providers

Value differentiation

The high value offering enables you to grow your business — and profit margins

Superior outcomes

Maximizing telemetry input through the inclusion of all integration packs and NDR accelerates threat detection and response

Sophos MDR Bundles

	ALL PARTNERS	ALL PARTNERS	SOPHOS MSP Elevate
	MDR Essentials	MDR Complete	MDR for MSPs
24/7 expert-led threat monitoring and response	✓	✓	✓
Compatible with non-Sophos security products	✓	✓	✓
Weekly and monthly reporting	✓	✓	✓
Monthly intelligence briefing: "Sophos MDR ThreatCast"	✓	✓	✓
Sophos Account Health Check	✓	✓	✓
Expert-led threat hunting	✓	✓	✓
Threat Response: active attacks are stopped and contained - Sophos XDR Agent or Sensor	✓	✓	✓
Direct call-in support during active incidents	✓	✓	✓
Root Cause Analysis: performed to prevent future recurrence		✓	✓
Full-scale Incident Response: threats are fully eliminated - Requires full Sophos XDR agent		✓	✓
Dedicated Incident Response Lead		✓	✓
Sophos Breach Protection Warranty		✓	✓
Sophos Incident Response Services Retainer	+	N/A: full IR Included	N/A: full IR Included
3 rd Party Integrations - Firewall, Email, Identity, Cloud, Backup and Recovery	+	+	✓
1 Year Data Retention	+	+	✓
Sophos Network Detection & Response	+	+	✓

Applying the MDR Bundle for MSP in PDB

The MDR Bundle for MSP will be available in Sophos Partner Dashboard (PDB) within 24 hours of joining the MSP Elevate program.

SOPHOS PARTNER Dashboards ▾ My Business ▾ My Products ▾ Alerts Logs Configure ▾

Create Monthly Account
Partner Dashboard / Managed Customer Usage / Create Monthly Account

Select a license type for every product here. We won't bill you for any you don't use.

Mobile

- ☒ Mobile Advanced
- ☐ Mobile Standard
- ☐ Sophos Intercept X for Mobile

Endpoint and Server

- ☒ MDR Bundle for MSP
- ☐ Sophos MDR Complete
- ☐ Sophos Product Selection

This bundle includes the following items:

- MDR Complete
- All third party integrations
- Sophos NDR
- Increased data retention to 365 days

Selecting MDR Bundle for MSP installs Full Endpoint Protection

Extended support for legacy Windows operating systems. [Learn more](#)
This is automatically included, but you're only billed if you protect devices with these operating systems

Device Encryption

Applying the MDR Bundle for MSP in PDB

Existing customers can be easily migrated to the MDR Bundle for MSP using the Wizard.

Endpoint and Server

1 Select license types

2 Mobile

3 Endpoint and Server

4 Cloud Optim

5 Central Firewall Reporting Advanced

6 Network Detection and Response

7 Phish Threat

8 Email

9 Zero Trust Network Access

10 Switches

11 Confirm license changes

Endpoint and Server

- ☒ MDR Bundle for MSP
- ☐ Sophos MDR Complete
- ☐ Sophos Product Selection

i This bundle includes the following items:

- MDR Complete
- All third party integrations
- Sophos NDR
- Increased data retention to 365 days

i Selecting MDR Bundle for MSP installs Full Endpoint Protection

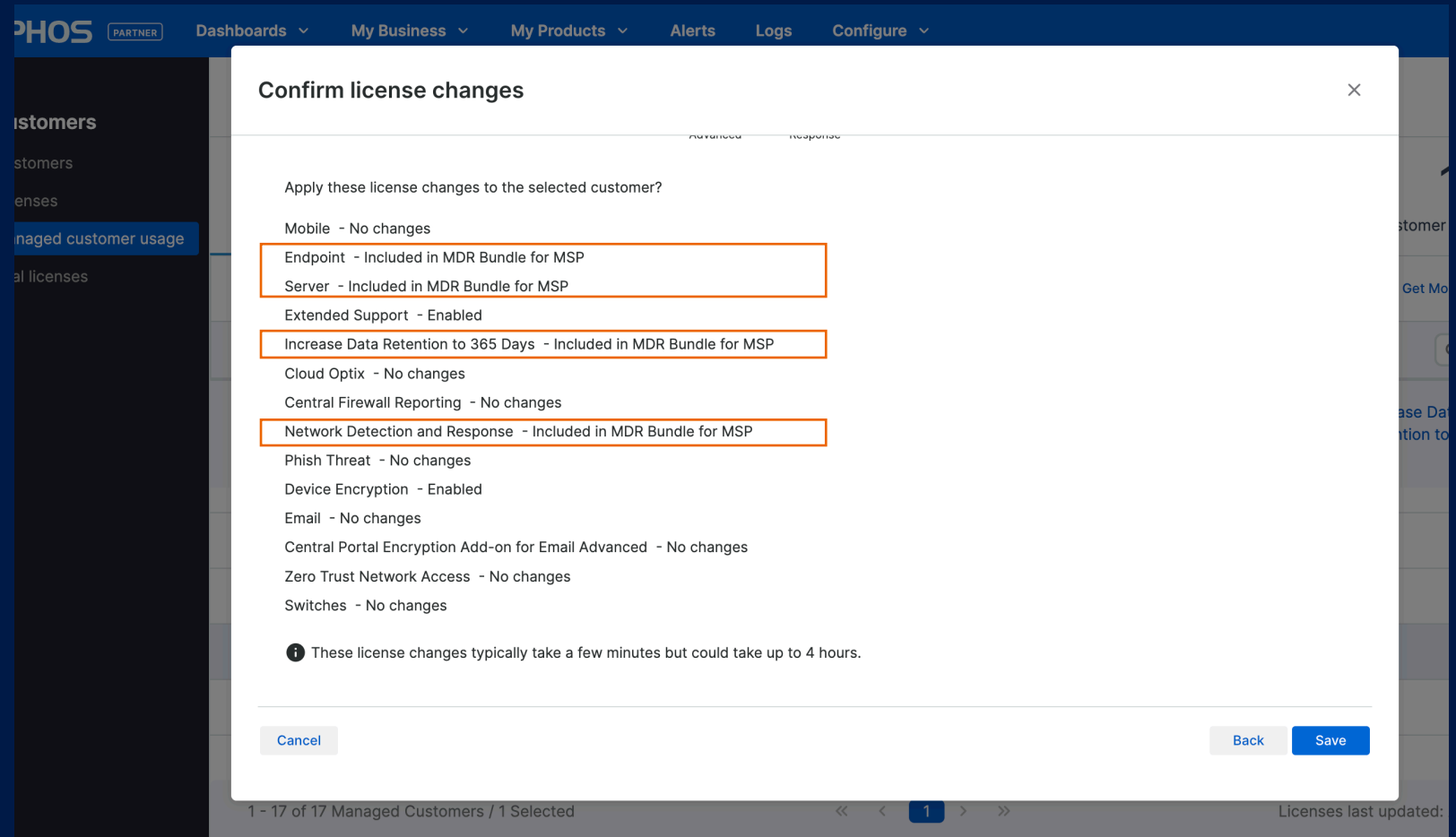
i Extended support for legacy Windows operating systems. [Learn more](#)

This is automatically included, but you're only billed if you protect devices with these operating systems

- ☒ Device Encryption

Applying the MDR Bundle for MSP in PDB

Existing customers can be easily migrated to the MDR Bundle for MSP using the Wizard.



Exclusive 40% Discount on Network-in-a-Box

Available to partners in the
MSP Elevate program



Network-in-a-Box:

- 5 go-to network hardware bundles
- Each includes Firewall, Switch and Wireless Access Points



Compelling pricing:

- 40% discount on hardware bundles, effected via promo code
- Non-Elevate partners can sell Network-in-a-Box but do not get the discount

Easier sales

The go-to bundles make it easy to quote and sell a right-sized network security solution

Easier management

Users can manage all their Sophos network solutions in the Sophos Central platform, increasing ease and efficiency

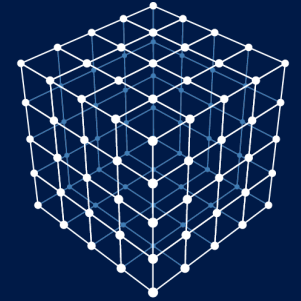
Increased profitability

Helps expand footprint with the full network stack while the 40% saving increases profitability

Superior outcomes

Sophos Active Threat Response enables users to automatically block network threats across all Sophos products

Network-in-a-Box: Five Go-To Bundles



All the protection organizations need from a single provider, managed from a single console, and that works better together - to block active threats and automatically isolate compromised devices.

SD-BRANCH Network-in-a-Box



Remote Office/Retail



Firewall: XGS 88-108
Switch: CS101-8FP
Wireless AP: AP6 420



Branch Office



Firewall: XGS 118
Switch: CS110-24FP
Wireless AP: AP6 420



Power Branch Office



Firewall: XGS 128-138
Switch: CS110-48P
Wireless AP: AP6 420E



Headquarters (HQ)



Firewall: XGS 2100 or 2300
3 Switches: CS110-48P
3 Wireless APs: AP6 840



Power HQ



Firewall: XGS 3100 or 3300
6 Switches: CS110-48P
6 Wireless APs: AP6 840

Top Business Growth Opportunities with MSP Elevate



Upgrade Endpoint customers to MDR

The MDR Bundle for MSP is a compelling reason for customers to add 24/7 threat detection and response to their defenses.



Expand footprint in MDR customers

The MDR Bundle for MSP helps sell-in NDR and integration packs to your existing MDR customers.



Win new MDR customers

The differentiated MDR offering helps you stand out with organizations looking for high quality MDR.



Sell a network stack

Use the 40% hardware discount to expand firewall sales to include switches and access points.

Top Business Growth Opportunities with MSP Elevate



Upgrade Endpoint customers to MDR

The MDR Bundle for MSP is a compelling reason for customers to add 24/7 threat detection and response to their defenses.



Expand footprint in MDR customers

The MDR Bundle for MSP helps sell-in NDR and integration packs to your existing MDR customers.



Win new MDR customers

The differentiated MDR offering helps you stand out with organizations looking for high quality MDR.



Sell a network stack

Use the 40% hardware discount to expand firewall sales to include switches and access points.

Top Business Growth Opportunities with MSP Elevate



Upgrade Endpoint customers to MDR

The MDR Bundle for MSP is a compelling reason for customers to add 24/7 threat detection and response to their defenses.



Expand footprint in MDR customers

The MDR Bundle for MSP helps sell-in NDR and integration packs to your existing MDR customers.



Win new MDR customers

The differentiated MDR offering helps you stand out with organizations looking for high quality MDR.



Sell a network stack

Use the 40% hardware discount to expand firewall sales to include switches and access points.

Top Business Growth Opportunities with MSP Elevate



Upgrade Endpoint customers to MDR

The MDR Bundle for MSP is a compelling reason for customers to add 24/7 threat detection and response to their defenses.



Expand footprint in MDR customers

The MDR Bundle for MSP helps sell-in NDR and integration packs to your existing MDR customers.



Win new MDR customers

The differentiated MDR offering helps you stand out with organizations looking for high quality MDR.



Sell a network stack

Use the 40% hardware discount to expand firewall sales to include switches and access points.

Top Business Growth Opportunities with MSP Elevate



Upgrade Endpoint customers to MDR

The MDR Bundle for MSP is a compelling reason for customers to add 24/7 threat detection and response to their defenses.



Expand footprint in MDR customers

The MDR Bundle for MSP helps sell-in NDR and integration packs to your existing MDR customers.



Win new MDR customers

The differentiated MDR offering helps you stand out with organizations looking for high quality MDR.



Sell a network stack

Use the 40% hardware discount to expand firewall sales to include switches and access points.

Joining the MSP Elevate Program

#1 Visit the Partner Portal page

#2 Review and accept Ts and Cs

#3 Receive welcome email

#4 Get started

